

# **THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997**

## **CONTENTS**

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### **CHAPTER I**

#### **GENERAL SECTIONS:**

1. Short title, extent and commencement.
2. Definitions.

### **CHAPTER II ESTABLISHMENT OF AUTHORITY**

3. Establishment of the Authority.
4. Resignation and removal of Chairman, etc.
5. Meetings of the Authority, etc.
6. Decisions of the Authority.
7. Powers and functions of the Authority.
8. Remuneration of Chairman and members.
- 8A. Disclosure of interest by members of the Authority.
- 8B. Notification of interest by others.
9. Chairman, etc. to be public servant.
10. Staff and advisers, etc.
- 10A. Indemnity.
11. Tribunals.
12. Delegation.

Page **2** of **46**

### **CHAPTER IIA APPELLATE TRIBUNAL**

- 12A. Establishment of Appellate Tribunal.
- 12B. Qualifications and eligibility.
- 12C. Disqualifications.
- 12D. Automatic disqualification.
- 12E. Decisions, determinations and quorum.
- 12F. Vacancy in the Appellate Tribunal.
- 12G. Appellate procedures.
- 12H. Disclosure of interest.
- 12I. Powers of the Appellate Tribunal.
- 12J. Panel of experts.
- 12K. Budget.
13. Funds.
14. Accounts.

### **CHAPTER IIB NATIONAL ELECTRICITY POLICY AND PLAN**

- 14A. National electricity policy and plan.

### **CHAPTER IIC GENERATION OF ELECTRICITY**

- 14B. Generation.
- 14C. Captive generation.
- 14D. Duties of generating companies.

## **CHAPTER III LICENCES AND REGISTRATION**

15 Omitted.

16. Transmission licence.

17. National Grid Company.

18. Responsibilities of National Grid Company.

Page **3** of **46**

18A. Provincial grid company.

18B. Responsibilities of provincial grid company.

19. Special purpose transmission licence.

20. Distribution licences.

21. Duties and responsibilities of distribution licensees.

22. Sale to bulk power consumers.

23. Sale of electric power to other distribution companies.

23A. Market operator licence.

23B. Duties and responsibilities of a market operator.

23C. Electric power trader licence.

23D. Duties and responsibilities of electric power trader.

23E. Electric power supply licence.

23F. Duties and responsibilities of an electric power supplier.

23G. System operator licence.

23H. Duties and responsibilities of a system operator.

24. Licensees to be companies.

25. Licences of Territory Served by KESC.

25A. Registration.

26. Modifications.

27. Assignment of licence prohibited.

## **CHAPTER IIIA ENFORCEMENT**

27A. Investigation and proceedings by the Authority.

27B. Penalty for default or contravention.

27C. Prohibition order.

28. Suspension and revocation.

29. Omitted.

Page **4** of **46**

30. WAPDA and PEDO to be licensees.

## **CHAPTER IIIB TARIFF**

31. Tariff.

32. Investment and power acquisition programmes.

## **CHAPTER IIIC PERFORMANCE AND STANDARDS**

33. Organizational matters.

34. Performance standards.

35. Industry standards and codes of conduct.

35A. Offices of complaints regarding over-billing etc.

36. Uniform system of accounts.

37. Review of public sector projects.

## CHAPTER IV ADMINISTRATION

### 38. Provincial offices of inspection. <-----

39. Complaints.

#### CHAPTER-IV ADMINISTRATION

### 38. Provincial offices of inspection.—

(1) Each Provincial Government shall—

(a) establish offices of inspection that shall be empowered to—

(i) enforce compliance with distribution companies' instructions respecting metering, billing, electricity consumption charges and decision of cases of theft of energy; and

(ii) make determination in respect of disputes over metering, billing and collection of tariff and such powers may be conferred on the Electric Inspectors appointed by the Provincial Government under section 36 of the Electricity Act, 1910 (Act IX of 1910), exercisable, in addition to their duties under the said Act.

(b) establish procedures whereby distribution companies and consumers may bring violations of the instructions in respect of metering, billing and collection of tariff and other connected matters before the office of inspection; and

(c) enforce penalties determined by the Provincial Government for any such violation.

(2) The Provincial Governments may, upon request by the Authority, submit to the Authority—

(a) a copy of any document in the charge of the Provincial Government relating to Provincial offices of inspection; and

(b) other reports, statements and information as the Authority determines to be necessary or appropriate for the Authority's periodic assessment of the effectiveness of inspection made by Provincial Officers of inspection.

<sup>1</sup>[(3) Any person aggrieved by any decision or order of the Provincial Office of Inspection may, within thirty days of the receipt of the order, prefer an appeal to the Authority in the <sup>2</sup>[specified] manner and the Authority shall decide such appeal within sixty days.]